



SALON RE-OPENING. A GUIDE FOR CLIENTS

From 4th July, we are hoping to welcome you back to our salon.

The health and safety of our clients and our team is paramount. These are the recommended operational guidelines that will operate to minimise contact, as practically possible. Our team will be working in two shifts so that we minimise numbers in the salon at any time.

Waiting Area and arrival at the Salon

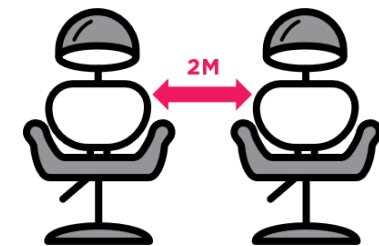
- There will be no seating in the reception area to minimise contact and we will not be allowing anyone into the salon unless they have an appointment
- We kindly ask that you arrive on time for your appointment and not before to avoid any back log



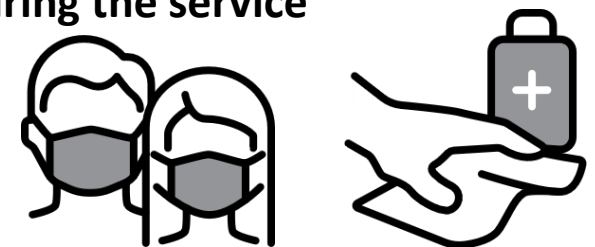
- We kindly request that clients provide their own masks
- Should you arrive earlier than expected you will be asked to wait outside the salon. We will call you when your stylist is ready and you will be able to come into the salon
- Our salon door to be kept open to minimise having to touch the door handle, this will also support good ventilation
- Please keep your belongings with you as we will be unable to store any coats or bags etc.
- Magazines and literature will not be available for the time being
- No drinks will be served
- All retail products will be stored away but still available to purchase. Our stylists will pick and bag products for you, should you wish to purchase any products

Safety between clients and staff

- The minimum distance (2 metres) between customers and employees will be maintained as much as practically possible.
Styling stations will be 2 metres apart



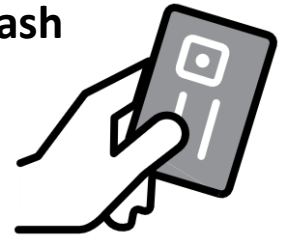
- Both hairdresser and client will be required to wear a mask during the service



- All working tools, the service area and other surfaces will be disinfected after every client
- Clients and staff will wear disposable protective gowns

Cashier /Payment

- At the payment desk a protective shield will be placed between you and the cash register/staff
- If possible, we would prefer you to pay by credit/debit card. The touch pad buttons will be disinfected before and after each client has used the machine



Ventilation

- All areas of the Salon will be adequately ventilated, even in unfavourable weather conditions
- This reduces any risk of infection as it may reduce pathogenic droplets present in the air.

WE LOOK FORWARD TO SEEING YOU SOON! 😊



PLEASE DO NOT ATTEND YOUR APPOINTMENT IF YOU HAVE ANY COVID-19 SYMPTOMS.

PLEASE CONTACT US AND WE WILL RESCHEDULE YOUR VISIT.